

1. What is Listening Tour IV, *Voices for Community Change*?

The purpose of Listening Tour IV is to simultaneously engage three audience groups: consumers, safety net providers and organizations, and legislators in both urban and rural settings to provide insight about how Georgians are feeling about their health and healthcare. The Tour will also provide an opportunity for each audience group to share experiences and perspectives and identify strategies and opportunities for these three groups to work together in creating accessible healthcare.

2. When and where is the Listening Tour being conducted?

The schedule below details the cities and dates for Listening Tour sessions. Visit our website www.listeningtours.com to determine specific session information for your area.

Tour Date	Tour City
Preliminary Discussion	
June 30, 2009	Atlanta
July 1, 2009	Griffin
Tour	
July 8, 2009	Athens, GA
July 15, 2009	Macon, GA
August 5, 2009	Savannah, GA
Augusta 26, 2009	Augusta, GA
September 17, 2009	Albany, GA
October 7, 2009	Cordele, GA

3. Will any of my healthcare services or professional occupations be affected if I participate?

No. Your healthcare services or professional positions **will not** be affected in any way whether or not you decide to participate in a Tour session. Information provided by participants **will not** be shared with healthcare providers.

4. What happens to my contact information after the Tour?

Contact information gathered for the discussion sessions is used only to convey information about the session to participants. Contact information is not retained by GEARS unless **expressly permitted** by participants in writing.

5. Will the sessions be recorded?

Yes. The information will be audio recorded to ensure accurate reporting. However, audio recording does not begin until after introductions are made. All recordings are destroyed after the information has been reported.

6. How long is each discussion session?

The sessions are composed of two discussion groups, breaks, and time to eat a meal. The sessions are approximately 3 ½ hours.

7. What should I expect when I arrive at the session?

Upon arrival at the session, participants will have an opportunity to enjoy refreshments and meet fellow participants. Before the discussion begins, the research team will collect general demographic information. After the discussion, participants complete an evaluation of the experience and are remunerated (if consumers) for their participation.

8. What time of day will sessions be held? Where will the sessions be held?

Sessions will be held during the evenings to accommodate most work schedules. Sessions will also be held in centrally located, easily accessible facilities. Visit our website at www.listeningtours.com for exact session dates, times, and locations.

9. Will GEARS provide transportation for participants?

No. Unfortunately, GEARS will not be able to provide transportation for participants. However, we are making every effort to conduct sessions in facilities that are easily accessible.

10. Are all sessions conducted in English?

Yes. Sessions will be conducted among English – speaking and bilingual (Spanish-speaking) individuals.

11. How can I share my thoughts and opinions of Georgia’s healthcare system if I am not participating in a discussion session?

Please email your thoughts and opinions to us at: info@listeningtours.com. You may also fax them to us at 404-328-9854.

12. Will GEARS provide childcare for discussion group participants?

No. Unfortunately, due to budget constraints GEARS will not be able to provide childcare for participants during the sessions.

13. How do I notify GEARS that I am unable to participate?

If you are unable to participate, please call us at 404-328-9850, or email us at info@listeningtours.com, as soon as you are aware of your inability to participate.

14. Can I bring someone with me to the session?

Only invited participants may attend the actual discussion sessions. However, if your transportation needs require someone to travel to the meeting facility with you, we will make arrangements for that individual to wait for you.

15. How can I become a participant?

First, determine if there is a session being held in your area. Then, let us know of your interest in one of three ways. You may:

- a. Call us at: 404-328-9850
- b. Visit our website at www.listeningtours.com
- c. Email us at: info@listeningtours.com

16. How should I dress?

Casual dress is appropriate for Tour sessions. Discussions take place in an informal atmosphere.

17. How can I get summaries about the results of the Tour sessions?

Summaries will be available at www.listeningtours.com 72 hours after each session. An excerpt of the final report will be available at www.listeningtours.com and www.healthcaregeorgia.org.